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2 Effective on Monday, August 22, 2022, the Department of Transportation Services (DTS) and Oahu Transit Services (OTS) will upgrade TheBus express service with "New" Route U1 Campus Connector Express and additional express trips for routes with load capacity issues. Rider Alerts for these changes are attached.

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6 TheBus express routes provide commuter weekday service during the AM and PM peak periods between island-wide communities and Downtown Honolulu. Pre-pandemic, selected express routes continued to the University of Hawaii Manoa (UH) serving other schools located along the route. Due to the effects of the pandemic, TheBus service was modified system-wide to address a significant 60% decrease in ridership and included cost-saving reductions to island-wide express routes such as eliminating the UH express segment and decreasing the number of scheduled trips for each express route. Although ridership is still down by approximately 40% of pre-pandemic levels, the current level of service for several express routes is not sufficient to accommodate increasing ridership and, in light of rising inflation/fuel costs, reinstating the UH express segment with Express Route U1 and extending service to Kapiolani Community College (KCC) offers a convenient/economical commute option for the schools located along the route.

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10 "New" Route U1 Campus Connector Express

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12 · Replaces the former Downtown/UH express segment that was eliminated during the pandemic.

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14 · Provides express connections to UH/KCC for island-wide express routes that directly serve Downtown Honolulu.

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16 Travels through the areas of Downtown, Makiki, Moiliili, and Kaimuki.

17 · Services selected bus stops adjacent to schools and transfer points.

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19 Operates on school days only during the AM and PM peak periods.

20 Pilot basis for the FY22-23 school year.

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23 Additional Trips for Express Routes

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25 Route 81 Waipahu Express: 2 AM trips & 1 PM trip.

26 Route 85 Windward Express-Kaneohe: 1 AM trip.

27 Route 86 Windward Express-Haiku: 1 AM trip & 1 PM trip.

28 Route 87 Windward Express-Kailua: 1 AM trip & 1 PM trip.

29 Route 88 Kahaluu-Ahuimanu Express: 1 AM trip.

30 Route 89 Waimanalo-Kailua Express: 1 AM trip & 1 PM trip.

31 Route 90 Pearl City Express: 1 AM trip & 1 PM trip.

32 Route 91 Ewa Beach Express: 4 AM trips & 3 PM trips.

33 Route 91A Ewa Gentry Express: 1 AM trip & 1 PM trip.

34 Route 92 Makakilo City Express: 1 AM trip & 1 PM trip.

35 Route 93 Waianae Coast Express: 2 AM trips & 2 PM trips.

36 Route 96 Waipio Gentry Express: 1 AM trip & 1 PM trip.

37 Route 97 Village Park Express: 2 AM trips & 2 PM trips.

38 Route W1 Waipahu via Farrington Express: 1 AM trip & 1 PM trip.

39 Route W2 Waipahu via Paiwa Express: 1 AM trip.

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42 The Rider Alert will be distributed onboard express buses, posted at affected bus stops and on TheBus website. Additional information will be forthcoming when DTS and OTS initiates the annual "Back-to-School" promotion.

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46 Should you have any questions, please contact Jay Egusa at [jegusa@honolulu.gov](mailto:jegusa@honolulu.gov) or

808-768-8372.

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50 Thank you,

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54 Sandra Abelaye

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56 Transportation Mobility Division

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58 Department of Transportation Services

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